

Access Statement For The Waterford Southport

Introduction

We aim to cater for the needs of all visitors to our 8 bedroom bed and breakfast accommodation. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- There is a bus stop on Lord Street and there is a frequent bus service
- The main train station is 5 minutes away by car.
- There is a local taxi service that has accessible taxis if required
- Menus can be provided in large print by prior arrangement, Assistance is always available in the dining room
- You can contact us via telephone or email.

Arrival & Car Parking Facilities

- On Arrival to the property there is an open entrance.
- There are marked parking bays and there is ample room for 6 cars and two further spaces at the rear of the Waterford
- The surface is level tarmac and relatively flat.
- We can assist guests with luggage
- Lord Street is a few minutes' walk from The Waterford

Main Entrance & Reception

- The front entrance has four steps 23cm high and is too steep for a ramp.
- There is a round stainless steel grab rail each side of the steps.
- The front door is to the left hand side and opens outwards, it is always locked. The door bell is to the right.
- On entry there is a wide hallway and a sun lounge to either side. 3 metres on there is a second door. This door opens inwards and is usually locked. There is a bell to the left
- There is seating provided in the hallway

Public Areas - General (Internal)

- All ground floor doorways are at least 80cm wide
- Corridors have a good colour contrast and are well lit
- The flooring on all corridors on the ground floor is short pile carpet
- The covering on stairs and upstairs corridors is short pile carpet
- Dog water bowl and food bowl (and food if requested in advance) are available on request

Public Areas - WC

There are no ground floor or public toilets available

Dining Room Bar & Lounges,

- The breakfast room, bar and lounge are on the ground floor.
- Breakfast is served in the dining room on the ground floor. There are no steps but the floor is slightly uneven
- Furniture is flexible and can be moved on request.
- Tables are round (85cm in diameter) and have one central leg.(73cm high, 68cm under space).
The dining chairs have arms.
- Menus can provided in large print by prior arrangement

Bedrooms

- All bedrooms are situated on the first and second floors.
There is no lift.
- There are 14 stairs to a landing followed by a further 6 stairs to the first floor.
- The stairs are 18cm high, 29cm deep, and 82cm wide.
- There is a 70cm wide fire door at the top of the stairs.
- Bedroom doors are 76cm wide, bathroom doors are 60cm wide.
- Most rooms can be configured as either a double bedded room or a twin bedded room
- At least 60cm routes within the bedroom e.g. to the side of beds, between beds and dressing table, therefore allowing for left or right transfer to beds in any combination
- Furniture is moveable on request
- Beds are 60cm high but can be raised with blocks on request in advance.
- Television with remote control and teletext
- Divan beds are provided
- Two armchairs, or one armchair and one upright chair (no arms) are provided in the room
- All rooms are en-suite.
- Fitted short pile carpet on the bedroom floor

Bathrooms [Ensuite]

- Anti slip vinyl is fitted in the bathrooms.
- The bath has a shower attachment fitted above, and a hinged glass shower screen.
- A bath seat is available.
- The basin is rounded at the front and has a pedestal. It is 86cm high.
- The toilet is 46cm high
- The bathrooms are fully tiled in white with white fittings.
- Good colour contrast of floors and walls.
- Door width 76cm wide opening inwards.
- Free floor space 95cm x 170cm

Additional Information

- Assistance dogs are welcomed.
- Mobile phone reception is generally good
- We are able to use the front and back doors in the need of evacuation.
- The fire alarm rings continuously if evacuation is needed. Each bedroom is fitted with a detector, sounder and strobe light (hearing impairment).
- If you will require assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely.
- of hired equipment
- We are a no smoking building.
- We supply a small drinks fridge in the bedrooms which

can be used for medication/food and we can put larger items in our main fridge on request (not available 24hours).

Future Plans

- We are constantly redesigning and upgrading The Waterford. Each room is different in size and layout, we have tried to describe an average bedroom and en-suite bathroom layout. The details outlined are not definitive. We strongly advise that you inform us any special requirements you have, prior to booking.

We welcome your feedback to help us continuously improve if you have any comments please phone 01704 530559 or email reception@waterford-hotel.co.uk