

Booking Terms

These Booking Terms apply to The Waterford, employees and agents ('We'/'Us'/'Our') and the person or legal entity making the Booking or to whom We supply services in respect of the Booking ('You/Your'). These Booking Terms are governed by English law and apply to all Bookings except where We agree in writing other terms. By making a Booking You are deemed to accept these Booking Terms.

Bookings

Bookings are made and a contract between You and Us comes into effect when We accept a reservation from You. We will accept a reservation when We have confirmed Your reservation and received the requested deposit from You.

You must be able to enter into a legally binding contract and be over 18yrs to make a Booking.

Rooms are ready for occupation from 2.00pm onwards.

Please advise us if your arrival time is likely to be after 8.00pm. Latest check-in is 10.30pm (unless prior arrangements are made with reception)

Check-out is 11.00am on the day of departure.

Rooms will be charged for unless vacated by 11.00am on the day of departure. (unless prior arrangements are made with reception)

Payment is due on arrival.

Deposit

Deposits are required to confirm a booking and are strictly **non-refundable**.

Bookings deposits must be paid for using an acceptable and valid credit or debit card.

Priority Early Check-in

It is essential that you check-in early, we can arrange this from 12.30pm onwards @ £15.00 per room supplement when pre-booked and subject to availability. If you just need to drop off luggage we are happy to accommodate this after 10.00am at no charge when pre-booked.

WEEKENDS / BANK HOLIDAYS AND SPECIAL EVENTS: We may initially only take bookings for a minimum of 2 or 3 nights

Cancellations

If you cancel your booking a charge equivalent to the cost two thirds of the booking will be levied.

No refunds are given for guests who do not stay the full duration of their holiday.

We strongly advise that you take out travel insurance.

Conditions of stay

We reserve the right to terminate Your Booking immediately without being liable for any refund or compensation where You engage in unacceptable behaviour that causes a disturbance or nuisance to other guests or staff.

For safety and security no-one other than registered guests may enter the premises without the permission of the proprietors and must leave the premises by 11.00pm

Smoking Policy

All our accommodation is totally **NON-SMOKING**. When booking on behalf of others please ensure they are fully aware of this - thank you.

Pets

Regrettably, pets are not allowed in the hotel.

Car Parking

We allocate **one** parking space per bedroom. If you require extra car parking space please contact us and we will do our best to accommodate you. Cars are parked at owner's risk.

Links to Third Party Sites

This Web site may contain hyperlinks to Web sites operated by parties other than The Waterford. Such hyperlinks are provided for your reference only. The Waterford does not control such Web sites and is not responsible for their contents. The Waterford's inclusion of hyperlinks to such Web sites does not imply any endorsement of the material on such Web sites or any association with their operators.

Liability

The proprietors are not responsible for any property lost in the hotel unless it has been deposited at reception for safe keeping. The management cannot accept liability for any loss or damage to vehicles left on the premises.

Other than for death or personal injury caused by Our negligence or misrepresentation, Our total liability to You is limited to the price of the Booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will We be responsible for any indirect or special damages.

We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond our reasonable control. You are responsible for any damage or loss caused to us or our property by your act, omission, default or neglect and you agree to indemnify us and to pay us on demand the amount reasonably required to make good or remedy any such damage or loss.